

# Emergency Broadband Benefit

The Emergency Broadband Benefit (EBB) program is a new program that provides a temporary discount on home internet bills for qualifying low-income households. New Mexico Student Connect is here to help you navigate this program.

## Eligible households can qualify for:

### Monthly Benefit

Up to a \$50/month discount on your broadband service and associated equipment rentals

### Enhanced Tribal Benefit

Up to a \$75/month discount if your household is on qualifying Tribal lands

### One-time Device Discount

Up to \$100 for a laptop, tablet, or desktop computer (with a co-payment of more than \$10 but less than \$50) where available

## What are the steps?

- 1 Confirm your household's eligibility for the EBB by visiting [GetEmergencyBroadband.org](https://www.getemergencybroadband.org)
- 2 Click "**Apply Now**" to apply for EBB at [GetEmergencyBroadband.org](https://www.getemergencybroadband.org)
- 3 Visit [NMStudentConnect.org/ISPMap](https://www.nmstudentconnect.org/ISPMap) to find a participating Internet Service Provider in your area
- 4 Call your selected Internet Service Provider at the number listed in the table below the map

## Need Help?

Call **NM Student Connect**

**1-888-723-4505**

Representatives are available 7 a.m. - 7 p.m. Monday-Friday and 9 a.m. - 5 p.m. Saturday MST. Assistance is available in Spanish and Diné.

